

Houlihan Lokey EMEA, LLP, Sucursal En España (“**Houlihan Lokey**”) has a Customer Care Service which is responsible for safeguarding and protecting the rights and interests of those who are recognised as clients, as well as for ensuring that relations between Houlihan Lokey and its customers are properly regulated.

Houlihan Lokey is required to settle any claims or complaints raised by customers within two months of receiving them.

A copy of the rules of Customer Care Service can be obtained by writing to the Customer Care Service at Edificio Torre Serrano, Marqués de Villamagna, 3, 28001 Madrid or by emailing SpanishBranchCustomerCare@hl.com

Houlihan Lokey is registered with the Comisión Nacional del Mercado de Valores (the “**CNMV**”). The CNMV operates a Claims Service, however all customers must file any claims or complaints with Houlihan Lokey’s Customer Care Service prior to contacting the Claims Service. The Claims Service of the CNMV can be contacted at Miguel Ángel, 11, 28010 Madrid or by email at inversores@cnmv.es